



Warranty / Installation Guidelines / Care and Cleaning

1. Limited Warranty:

1.A. Un finished Flooring

Bozovich warrants to the original purchaser that its flooring will remain free from defects in milling, grading within NWFA guidelines.

1.B Pre finished Flooring

BOZOVICH warrants to its customer that for a period which is the lesser of twenty (25) years and normal residential foot traffic, from the date of application by Bozovich or so long as the original purchaser of the flooring owns the home in which the flooring is installed, the coating will not peel from the wood and that the coating will not wear through to the wood. Upon the breach of any limited warranty contained herein, Bozovich agrees to repair or refinish the product in question. CUSTOMER'S RIGHT TO HAVE THE COATING REPAIRED OR REPLACED Is the sole and Exclusive remedy of CUSTOMER upon breach of this LIMITED warranty. Any modification OF OR TAMPERING WITH THE COATING by THE CUSTOMER OR BY ANY PARTY PURCHASING THE PRODUCT from the CUSTOMER shall void this LIMITED warranty.

Wood floors are a product of nature and wood species have different variations and characteristics such as grain, color, mineral streaks and knots are not breaches of Bozovich limited warranty. Flooring is susceptible to normal color change due to normal exposure to sunlight / ultraviolet rays. Sun discoloration is not a breach of Bozovich's limited warranty. This warranty does



not cover scratches, gouges, indentations, misuse, damage caused by lack of proper care, insufficient protection under furniture, other abrasives, spiked

heel shoes, pets, insects, and damage due to water or moisture, gloss reduction or minor width variations are not breaches of Bozovich's limited warranty.

2.Negation of Implied Warranties

THERE ARE NO EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR CORRECT INSTALLATION.

3.Installation

The owner/installer assumes **ALL** responsibility for final inspection of product quality **BEFORE** installation. Carefully examine flooring for color, finish and quality before installing it, if material is not acceptable, do not install it and contact the seller immediately. Flooring pieces that are obviously damaged or otherwise unsuitable should not be installed. Industry standards allow for up to five percent (5%) for defective boards which must be cut but cannot be used for the job or installation. Bozovich makes no warranties regarding installation of any flooring product to which it has applied coating.

Installer is required to follow all NWFA recommendations and guidelines (2019). Below are some general guidelines:

3.A Acclimation

As general rule, the ideal indoor humidity range for hardwood is 30-50% relative humidity and temperature range between 60-80 degrees Fahrenheit.

Acclimate your flooring for at least 14 days in normal living conditions and document your moisture readings.



With unfinished solid wood flooring, after installation and before sanding and finishing takes place, and when scheduling allows, allow the following to stabilize in its new environment for 5-7 days.

Failure to comply with these requirement may result in irreversible structural damage and void all related warranties.

Note: Bozovich solid wood flooring can be installed on or above installation grade only and not over radiant heat applications.

Below is moisture content chart - NWFA installation guideline 2019

MOISTURE CONTENT OF WOOD AT VARIOUS TEMPERATURE AND RELATIVE HUMIDITY READINGS																				
°F	°C																			
30	-1.1	1.4	2.6	3.7	4.6	5.5	6.3	7.1	7.9	8.7	9.5	10.4	11.3	12.4	13.5	14.9	16.5	18.5	21.0	24.3
40	4.4	1.4	2.6	3.7	4.6	5.5	6.3	7.1	7.9	8.7	9.5	10.4	11.3	12.4	13.5	14.9	16.5	18.5	21.0	24.3
50	10	1.4	2.6	3.7	4.6	5.5	6.3	7.1	7.9	8.7	9.5	10.4	11.3	12.4	13.5	14.9	16.5	18.5	21.0	24.3
60	15.6	1.3	2.5	3.6	4.6	5.4	6.2	7.0	7.8	8.6	9.4	10.2	11.1	12.1	13.3	14.6	16.2	18.2	20.7	24.1
70	21.1	1.3	2.5	3.5	4.5	5.4	6.2	6.9	7.7	8.5	9.2	10.1	11.0	12.0	13.1	14.4	16.0	17.9	20.5	23.9
80	26.7	1.3	2.4	3.5	4.4	5.3	6.1	6.8	7.6	8.3	9.1	9.9	10.8	11.7	12.9	14.2	15.7	17.7	20.2	23.6
90	32.2	1.2	2.3	3.4	4.3	5.1	5.9	6.7	7.4	8.1	8.9	9.7	10.5	11.5	12.6	13.9	15.4	17.3	19.8	23.3
100	37.8	1.2	2.3	3.3	4.2	5.0	5.8	6.5	7.2	7.9	8.7	9.5	10.3	11.2	12.3	13.6	15.1	17.0	19.5	22.9
120	48.9	1.1	2.1	3.0	3.9	4.7	5.4	6.1	6.8	7.5	8.2	8.9	9.7	10.6	11.7	12.9	14.4	16.2	18.6	22.0
140	60	0.9	1.9	2.8	3.6	4.3	5.0	5.7	6.3	7.0	7.7	8.4	9.1	10.0	11.0	12.1	13.6	15.3	17.7	21.0
160	71.1	0.8	1.6	2.4	3.2	3.9	4.6	5.2	5.8	6.4	7.1	7.8	8.5	9.3	10.3	11.4	12.7	14.4	16.7	19.9
		5	10	15	20	25	30	35	40	45	50	55	60	65	70	75	80	85	90	95
Relative Humidity (percent)																				

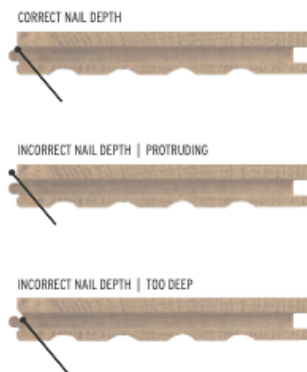
3.B Subfloors, Fasteners and Expansion Gaps

Preferred : 3/4" APA Sturd-1 Floor, ACX, BCX, CDX - Make sure it is smooth, flat and clean.

Do not use particle board, pressed wood or fiberboard (NWFA installation guidelines 2019)



Nailing : Blind-nail through the tongue using 1.5"-2" fasteners. Use 1.5" fasteners with 3/4"plywood. Spacing the nails every 6-8". Flooring cleats or staples can be used as long as they are designed for wood floor installation.



Expansion Gaps: Leave at 3/4" expansion gap between flooring and all vertical objects (wall, cabinets, pipes, etc). Use transition moldings between rooms and doorways. Undercut door jambs and casings to provide adequate expansion space.

Bozovich will not recommend installing solid wood flooring of 3/4 thick by direct glue method to concrete. If should this method Bozovich will not accept responsibility for failures / problems that may develop. Please check warranty and installation guidelines of the glue company of your preference.



4. Limitation of Damages

This warranty does not cover any indirect, special, incidental or consequential damages or lost profits arising out of or related to the performance of services by Bozovich. Note: Some States do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

5. Floor Care and Cleaning

- Vacuum or sweep the floor on a regular basis to remove dirt, sand or grit.
- Use breathable, non-abrasive rugs in doorways and high traffic areas. Periodically re arrange rugs and furniture so floors ages evenly. Wood may change color with sunlight exposure which is not considered a defect.
- Never use wet mop a hardwood floor. If spills occurs, wipe them up immediately - standing water will cause damage (i.e. cupping)
- Keep pet nails trimmed to avoid excessive scratching.
- Fit furniture legs with felt tips or protective caps.
- **FOR GENERAL CLEANING, USE BONA HARDWOOD CLEANER AND MOP**

It is very important to maintain a consistent environment through out the year to minimize floor movement. Use a humidifier through out the winter / dry months and/or dehumidifier in the summer/humid months to help keep wood from gaining or losing moisture. MAINTAIN THE ENVIRONMENT 60-80 DEGREES FAHRENHEIT AND RELATIVE HUMIDITY BETWEEN 30-50%